



Limited Lifetime Warranty

BG Plate is warranted to the original purchaser to be free from defects in material and workmanship at the time of purchase. Small cosmetic blemishes inherent to sand casting and hand finishing which do not affect the performance of the cookware are not covered. This warranty is provided by the BG Plate team and begins from the date of purchase and lasts for the lifetime of the original owner.

For this warranty to apply, the original purchaser must follow use and care instructions provided with the BG Plate. This warranty covers normal household use only and does not cover commercial use, neglect, abnormal wear and tear, overheating, abuse, or any use not consistent with instructions provided with the BG Plate. This warranty does not cover the following: (1) damages such as the cost of repairing or replacing other property that is damaged due to a defect in the BG Plate; (2) the cost for transportation of the BG Plate to get warranty service; (3) loss of time; (4) loss of use; (5) any other consequential or incidental damages.

Defective BG Plates will be replaced free of charge, or with a similar product or one of equal value if the original product is no longer in production. To submit a claim, please email hello@bg-plate.com first.

BG Plate
www.bg-plate.com